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# **Executive Summary**

#### **Key Takeaways**

- Market Growth Trajectory: PropTech market projected to grow from \$44.88B (2025) to \$119.45B (2032) at 15% CAGR, with AI applications in PropTech surging at 22.8% CAGR to reach \$159.9B by 2033, representing a high-growth investment opportunity.
- Al Integration Imperative: Al solutions dominate with 67.3% market share, transforming property management, investment analysis, and customer service with demonstrated ROI—one case study showed increased rent collection from 80% to 96.5% while eliminating \$140K in staffing costs.
- Data Interoperability Challenge: Legacy systems and closed hardware ecosystems create significant barriers to innovation and technology adoption; organizations prioritizing open APIs and standardized data protocols will gain competitive advantage in implementing unified solutions across property portfolios.
- Sustainability as Business Driver: Decarbonization and energy efficiency technologies are attracting significant investment (\$2.1B in smart cities initiatives alone), with regulatory pressures and financial incentives accelerating adoption of sustainable PropTech solutions.
- Democratized Investment Models: Tokenization and fractional ownership platforms are transforming real estate financing by converting high-value properties into smaller, affordable investment units, removing traditional barriers and expanding market participation.
- Geographic Expansion Opportunity: While North America leads with 41.2% market share, significant growth is emerging in the Middle East and Asia-Pacific, with initiatives like Dubai PropTech Hub targeting 200+ startups and \$300M in investment by 2030.

## Market Overview and Key Findings

The global PropTech market is experiencing substantial growth, with projections indicating an expansion from US\$ 44.88 billion in 2025 to US\$ 119.45 billion by 2032, representing a compound annual growth rate (CAGR) of 15.0%. This growth trajectory is further evidenced by the AI in PropTech segment, which is expected to surge from US\$ 20.5 billion in 2023 to US\$ 159.9 billion by 2033, demonstrating an even more impressive CAGR of 22.8% from 2024 to 2033.

The PropTech landscape is evolving rapidly across multiple dimensions, with several key trends emerging. Artificial intelligence has become a cornerstone technology, transforming various aspects of real estate operations. All applications in the sector span from property management and investment analysis to customer service enhancements. Solutions in Al have dominated the market, accounting for more than 67.3% of the component segment in 2023. The cloud-based deployment model leads with over 68% market share, offering scalability and cost-effectiveness that traditional systems cannot match. Geographically, North America maintains leadership with 41.2% of the global market share, valued at US\$ 8.4 billion in 2023, though significant growth is occurring in other regions, particularly in the Middle East and Asia-Pacific.

The residential sector holds a dominant position in the end-use segment, representing more than 60% of the market

share. This dominance reflects the increasing adoption of smart home technologies and Al-integrated property solutions that enhance user experiences and streamline property management. The integration of Internet of Things (IoT) with smart building technologies—such as sensor-based automation and predictive maintenance—is revolutionizing property management by providing real-time insights and improving operational efficiency.

Significant developments in the PropTech ecosystem include Dubai's announcement to host 'PropTech Connect 2026,'positioned as the world's largest conference and exhibition for real estate technology. This event will bring together global leaders, investors, and property tech companies to explore digital solutions, artificial intelligence, blockchain, and data analytics reshaping the future of the sector. Additionally, Dubai has launched the Dubai PropTech Hub in partnership with the DIFC Innovation Hub, aiming to support more than 200 PropTech startups and scale-ups, generate over 3,000 jobs, and attract more than \$300 million in investment by 2030.

The market is witnessing innovation across several key areas:

- Decarbonization and grid infrastructure optimization, with data centers emerging as a pivotal commercial asset class driven by Al's growing influence
- Investment technology advancements facilitating transaction management as interest rates improve and commercial real estate regains momentum
- Building energy efficiency enhancements through advanced deep learning algorithms that forecast energy demands and automate HVAC systems
- · Modular and offsite construction techniques responding to labor shortages and efficiency demands
- Real-world asset tokenization platforms that convert properties into smaller, affordable investment units, removing traditional barriers like high costs and lack of transparency

The PropTech sector is also experiencing significant investment activity. Recent funding rounds include Telescope raising €3.7 million to help European real estate owners transform sustainability risk management, Jugyah securing US\$ 1.5 million to extend its reach within the Mumbai Metropolitan Region, and Uniti Al netting \$4 million in seed funding. These investments highlight the confidence in PropTech's growth potential despite broader economic challenges.

Beyond these investments, we're seeing innovative business models emerge that address specific pain points in the real estate ecosystem. For instance, Property Sense has launched new software targeting the Build to Rent sector, enabling developers and operators to secure pre-qualified residents before construction has even begun. This middleware solution fills a critical gap in the market by allowing agents to reach potential tenants during the build process rather than waiting until post-construction, significantly reducing lease-up periods.

The integration of AI into property management systems is becoming increasingly sophisticated. Companies like Revela are using AI to automate traditionally labor-intensive processes such as delinquent rent collection, eliminating the need for additional staff while simultaneously improving collection rates. In one case study, a student housing operator avoided hiring two accounts receivables clerks, saving approximately \$140,000 in overhead costs while increasing collections from 80% to 96.5%.

The tokenization of real estate assets represents another frontier in PropTech innovation. DAO PropTech in Pakistan has launched the country's first real-world asset tokenization platform, converting high-value properties into smaller, affordable investment units. This approach democratizes access to real estate investment, allowing individuals previously excluded from the market to build wealth through property ownership. The platform has already delivered two of six listed projects to investors, demonstrating the viability of this model.

Challenges remain, however, particularly in the adoption of new technologies. The real estate industry has traditionally been slow to embrace innovation, with many companies still operating with siloed and closed technology hardware. Additionally, the heterogeneous complexity of real estate makes it difficult to build AI solutions that can be efficiently replicated at increasingly lower costs across the industry. As Columbia University's director of real estate AI research notes, there's a significant gap between operational technology (focused on efficiency and automation) and strategic technology (providing competitive advantage through advanced analytics).

Regulatory developments are also shaping the PropTech landscape. The introduction of SM-REIT regulations for fractional ownership businesses and increasingly stringent environmental standards like the Toronto Green Standard are driving adoption of sustainable technologies. In the UK, the impending Renters Rights Bill has prompted PropTech suppliers like Goodlord to upgrade their services, particularly around Right to Rent checks and financial sanctions compliance.

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Looking ahead, industry experts anticipate that data, mortgage innovation, and PropTech will be the primary drivers of property markets in 2025. The establishment of comprehensive data tracking systems for rental values, capital values, and construction costs will enable more informed decision-making across the sector. Meanwhile, the development of functional mortgage systems will not only finance housing projects but also allow a wider range of people to own property, creating more stable and engaged communities.

### Growth Projections and Investment Highlights

The global PropTech market is poised for remarkable expansion, with projections indicating growth from US\$ 44.88 billion in 2025 to US\$ 119.45 billion by 2032, representing a compound annual growth rate (CAGR) of 15.0%. This substantial growth trajectory is further reinforced by the AI in PropTech segment, which is expected to surge from US\$ 20.5 billion in 2023 to US\$ 159.9 billion by 2033, demonstrating an even more impressive CAGR of 22.8% from 2024 to 2033.

Several key investment catalysts are driving this accelerated growth. The integration of artificial intelligence stands out as a primary driver, with Al-powered solutions dominating the component segment at 67.3% market share in 2023. Cloud-based deployment models lead with over 68% market share, offering scalability and cost-effectiveness that appeal to investors seeking operational efficiency. The residential sector remains the dominant end-user, accounting for more than 60.5% of the market share, driven by increasing demand for smart homes and Al-integrated property solutions.

Geographically, investment opportunities are distributed across several high-potential regions. North America currently leads the global market with a 41.2% share, valued at US\$ 8.4 billion in 2023. However, significant growth is emerging in other regions, particularly in the Middle East. Dubai's announcement of hosting 'PropTech Connect 2026', the world's largest conference and exhibition for real estate technology, signals the emirate's commitment to becoming a global hub for PropTech innovation. This initiative aligns with Dubai's Real Estate Sector Strategy 2033 and aims to accelerate digital transformation in the sector while enhancing investor confidence.

Investors should note several high-growth segments within the PropTech ecosystem:

- Smart cities initiatives have attracted approximately US\$ 2.1 billion in total funding, with nearly US\$ 495 million invested in the past year alone, representing about 60% of recent PropTech investments.
- Sustainable construction technologies have secured US\$ 705 million overall, with US\$ 205 million invested between 2023 and 2024, highlighting growing interest in modular construction solutions.
- Asset management technologies focused on environmental considerations have received under US\$ 530 million to date, with US\$ 92.7 million invested from 2023 to 2024.
- Analytics and research companies enabling data-driven sustainability decisions have attracted US\$ 157 million overall, with US\$ 30.5 million from 2023 to 2024.

Emerging investment opportunities are also evident in tokenization platforms that democratize real estate investment. DAO PropTech's launch of Pakistan's first real-world asset tokenization platform exemplifies this trend, converting high-value properties into smaller, affordable investment units. This innovation removes traditional barriers like high costs and lack of transparency, making real estate investment accessible to millions previously excluded from property markets.

For investors considering market entry strategies, the partnership between PropTechBuzz and the US PropTech Council offers valuable insights. Their collaboration provides go-to-market services for PropTech companies looking to enter the U.S. market, including tailored entry strategies, regulatory guidance, and industry networking opportunities. This initiative underscores the importance of strategic partnerships in navigating complex market landscapes.

The investment outlook for PropTech is further strengthened by regulatory tailwinds. Heightened environmental regulations are driving companies toward sustainability solutions, with the threat of penalties accelerating adoption. Additionally, government initiatives like President Biden's Inflation Reduction Act have infused billions into the transition toward sustainable real estate, making investments in energy-efficient technologies particularly attractive.

As the PropTech sector matures, investors should anticipate a shift from pilot projects to mainstream adoption, with asset owners increasingly seeking financial efficiencies through sustainable practices. This evolution presents significant

opportunities for early investors to capitalize on the sector's growth and transformation of the global real estate landscape.

#### Critical Success Factors and Strategic Imperatives

The real estate technology landscape is undergoing a profound transformation, with several critical success factors emerging as essential for stakeholders seeking to capitalize on the PropTech revolution. Market intelligence indicates that integration of artificial intelligence stands as perhaps the most significant driver, with AI-powered solutions projected to grow at a remarkable CAGR of 22.8% through 2033, potentially reaching a market valuation of \$159.9 billion. Organizations that strategically implement AI across property management, investment analysis, and customer service functions position themselves for substantial competitive advantage in an increasingly digital ecosystem.

The practical applications of AI in real estate are rapidly expanding beyond basic automation. In property management, advanced deep learning algorithms are now forecasting energy demands with unprecedented accuracy, automating HVAC systems, and minimizing consumption patterns. These implementations not only reduce operational costs but also contribute significantly to environmental sustainability goals. For investment analysis, AI systems are processing vast datasets to evaluate socioeconomic and environmental factors with greater precision, allowing for more informed assessments of asset resilience and long-term stability.

Customer service represents another frontier where AI is transforming PropTech capabilities. Intelligent chatbots are handling tenant inquiries with increasing sophistication, while predictive analytics anticipate maintenance needs before they become costly problems. Companies like Revela have demonstrated how AI can automate traditionally labor-intensive processes such as delinquent rent collection, increasing collection rates from 80% to over 96% while eliminating the need for additional staff—a clear demonstration of both operational efficiency and financial return.

Data accessibility and interoperability have emerged as foundational requirements for PropTech success. The industry's historical challenge with siloed, proprietary systems has created barriers to innovation, particularly evident in smart building implementations where hardware manufacturers have established territorial dominance. Forward-thinking organizations are prioritizing open APIs and standardized data protocols to enable seamless integration across platforms, allowing for the adoption of emerging technologies while maintaining operational continuity. This approach is particularly critical as the industry moves beyond operational technology applications toward more strategic implementations that deliver competitive advantage.

The challenge of data interoperability is especially pronounced in the built environment, where legacy systems from different manufacturers often cannot communicate effectively. As Kode Labs co-founder Edi Demaj notes, the major hardware manufacturers have created territorial monopolies with closed systems that prevent property owners from implementing the latest innovations across their portfolios. This fragmentation means that a property owner with buildings equipped with different systems cannot easily deploy unified solutions across their assets, significantly limiting the potential impact of new technologies.

For PropTech ventures to succeed in this evolving landscape, several strategic imperatives must guide their approach:

- Develop solutions with demonstrable ROI and clear value propositions that address specific industry pain points rather than technology for technology's sake
- Prioritize user experience and adoption pathways that acknowledge the traditionally conservative nature of real
  estate stakeholders
- Build proprietary, high-quality data assets that create defensible market positions beyond easily replicable Al wrappers
- Establish strategic partnerships across the real estate ecosystem to overcome market fragmentation and accelerate adoption
- Maintain regulatory awareness and compliance capabilities, particularly regarding data privacy, financial sanctions, and environmental standards

The distinction between operational and strategic technology applications represents a critical consideration for real estate organizations. Columbia University's Josh Panknin highlights that while many companies have embraced operational technologies that improve efficiency and automate routine tasks, fewer have implemented strategic

technologies that provide competitive advantages through advanced analytics and predictive capabilities. The gap exists largely because strategic implementations often require new data sources and more complex integration, making them more expensive and challenging to pursue despite their potentially greater long-term value.

The global expansion of PropTech presents both opportunities and challenges. Dubai's announcement of 'PropTech Connect 2026,'positioned as the world's largest conference for real estate technology, signals the growing international recognition of the sector's importance. Similarly, initiatives like the Dubai PropTech Hub, designed to support over 200 startups and generate 3,000 jobs by 2030, demonstrate how public-private partnerships can accelerate innovation ecosystems. Companies with global ambitions must develop localized strategies that account for regional regulatory frameworks, market structures, and cultural nuances.

International expansion requires careful consideration of local market dynamics. The PropTechBuzz and US PropTech Council partnership exemplifies this approach, offering tailored go-to-market support for companies entering the U.S. market. Their services include regulatory guidance, business development assistance, and networking opportunities—all essential components for successful cross-border expansion. Similarly, the Africa PropTech Forum is working to connect real estate and technology stakeholders across the continent, recognizing that innovation must be adapted to local contexts rather than simply imported from more developed markets.

Sustainability has transcended buzzword status to become a critical business imperative, with decarbonization efforts increasingly tied to financial performance. The integration of technologies supporting energy efficiency, grid optimization, and environmental compliance represents a significant opportunity for PropTech innovators. Smart building technologies—including sensor-based automation and predictive maintenance—are revolutionizing property management while simultaneously addressing environmental concerns. Organizations that successfully position their solutions at this intersection of operational efficiency and sustainability compliance will find receptive markets across commercial and residential sectors.

According to Proptech Collective's latest report, decarbonization and grid infrastructure have emerged as priority areas for asset managers seeking to enhance returns through energy-efficient investments. Data centers, driven by the growing influence of artificial intelligence, are becoming a pivotal commercial asset class with significant sustainability implications. This shift underscores the escalating demand for robust grid infrastructure capable of supporting rising power requirements while maintaining environmental performance.

The Wells Fargo Innovation Incubator (IN²) exemplifies how private-public partnerships can accelerate sustainable PropTech adoption. This \$50 million clean technology program, co-administered by the National Renewable Energy Laboratory, connects property owners like Galvanize Real Estate with proven technologies to implement decarbonization strategies. Such initiatives are particularly valuable in bridging the gap between laboratory-proven solutions and widespread market adoption, addressing the real estate industry's traditionally slow technology adoption cycle.

Finally, the evolution of financing models represents both a challenge and opportunity for the PropTech ecosystem. Traditional real estate has historically operated on a cash-intensive basis with limited transparency. The emergence of innovative financing approaches—from tokenization of real estate assets to fractional ownership platforms—is creating new pathways for liquidity and investment. Companies like DAO PropTech are pioneering real-world asset tokenization to make property investment accessible to millions previously excluded from real estate markets. The development of robust mortgage technology integrated with PropTech platforms will be essential for creating sustainable growth and broader market participation beyond the current cash-dominated transaction landscape.

The integration of financial technology with PropTech is creating particularly promising opportunities in emerging markets. In Pakistan, DAO PropTech's asset tokenization platform allows investors to have fractional property rights for high-value properties through secure and transparent processes. By converting properties into smaller, affordable investment units, the platform removes traditional barriers like high costs and lack of transparency. Similarly, in the Philippines, Talino Venture Studios has launched Bahai Deals, an Al-powered solution that connects local property developers with the global Filipino market, simplifying real property investments by providing access to listings, financing, and sales processing.

As the PropTech sector continues to mature, the convergence of technology, sustainability, and innovative financing models will likely define the next phase of industry evolution. Organizations that successfully navigate these interconnected domains—building solutions that deliver measurable value while addressing the industry's complex challenges—will be best positioned to lead the ongoing transformation of the global real estate landscape.

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